

The Vault

Arena Suite Management Service

Management Service

- Fully branded guest registration and communications platform
- Bespoke employee portal with show allocations, live event calendar and news updates
- Fulfilment service which included: branded and personalised email invitations, branded information and event itineraries and branded ticket fulfilment
- Direct point of contact for queries, food and beverage pre-orders and collation
- Venue liaison

Client Case Study

Inconnection managed the Manchester Arena suite across a 12 month contracted duration. Inconnection managed the initial suite setup and creative branding and ongoing administrative support for each of the 140 shows giving the the client and their customers a seamless and memorable experience.



"All really positive. We were really well looked after. The suite is a great asset to have for entertaining your customers. Thank you for arranging this for me. It was a great night, everyone really enjoyed it"

"I'd like to take this opportunity to say that I think it's exceptional that you have this facility. Importantly, it gives your customers the opportunity to spend time with your team in a social setting"